To: AWC Employee Benefit Trust - Regence Members
From: Regence BlueShield
Subject: Anthem Security Breach
Date: February 9, 2015

As many of you may have heard, Anthem was the target of a sophisticated cyberattack that resulted in a security breach.

On February 4, 2015, Anthem announced a cyberattack resulting in unauthorized access to Anthem’s information technology (IT) system.

Regence and Anthem are separate and distinct companies. Through various collaborative agreements some information on our members could have been affected. This incident occurred in Anthem’s system, and we are actively working with them to understand the full scope and potential impact on any Regence members. Anthem has created a website (www.AnthemFacts.com) specific to this incident and will continue to post updates as the investigation progresses.

Does this affect Regence members?
If you received medical services in a state where Anthem operates, either because you live in one of those states or because you received medical care while travelling, your data may be affected. Those states are: California, Colorado, Connecticut, Georgia, Indiana, Kentucky, Maine, Missouri, Nevada, New Hampshire, New York, Ohio, Virginia, and Wisconsin.

Why would Anthem have my data?
While Regence and Anthem are separate and distinct companies, we are both part of the Blue Cross and Blue Shield Association and use the BlueCard® PPO program. BlueCard® is a national program that enables members of one Blue Cross and Blue Shield Plan to obtain health care services while traveling or living in another Blue Cross and Blue Shield Plan’s service area. Additionally, Regence contracts with companies owned by Anthem for services.

Regence does not share member data with other Blue plans, however if you receive health care services in one of the states listed above, your health care provider may share your information with Anthem to allow them to process your claim.

How will I know if I’ve been affected?
Anthem is currently conducting an investigation to see which members have been affected. If your information has been affected you will be notified in the next few weeks and you’ll be offered free identity protection and credit monitoring services.

What kind of information may have been accessed as part of this attack?
The information that was accessed may include members’ names, addresses, social security numbers, email addresses, employer information and telephone numbers. However, not all of this
information would have been stored in Anthem’s systems for every member. Anthem’s current investigation shows the information accessed did not include credit card numbers.

**What is Regence doing to keep my data safe?**
The security and privacy of our members’ data is very important to us and we maintain multiple safeguards to protect personal information. We understand the worry and concern that an incident like this causes. Our dedicated data security team continually evaluates new technologies and protocols to further protect our customers. Based on information shared by Anthem, we do not believe our systems are vulnerable to the same kind of attack that they suffered. However, we continue to examine our systems and security measures to safeguard against these risks.

**Watch out for Scams**
There has also been reports that as a result of Anthem’s breach, there is an increase in phishing activities (malicious attempts to get you to install software or reveal personal information) relating to the Anthem data breach. These schemes are attempting to take advantage of fears and concerns raised by the Anthem breach, for example, by offering to tell the recipient whether or not they were affected by the Anthem breach. *Neither Anthem nor Regence is calling members regarding the cyberattack and is not asking for credit card information or social security numbers over the phone.*
Be extra diligent in not clicking on unknown links or responding to unfamiliar email addresses – at work or at home.

The security and privacy of our members’ data is very important to us and we maintain multiple safeguards to protect your personal information. We understand the worry and concern that an incident like this causes. We will keep the AWC informed and provide updates as we receive additional information.